



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES**

James W. Holsinger, Jr., M.D.
Secretary

275 E. Main Street, 6W-A
Frankfort, KY 40621
www.chfs.ky.gov

Shannon R. Turner, J.D.
Commissioner

TO: All Kentucky Medicaid Providers
FROM: Shannon R. Turner, J.D.
Commissioner
DATE: September 28, 2005
SUBJECT: Update on the Transition of Fiscal Agent Operations to Electronic Data Systems (EDS)

As we communicated to you last month, EDS assumes fiscal agent operations from the Unisys Corporation on December 1, 2005. The Department for Medicaid Services (DMS) and EDS continue to make good progress on the transition efforts. EDS has moved to its permanent Frankfort facility. Claims processing and communication testing will begin the end of September.

DMS and EDS continue to work towards making this transfer as seamless as possible. Our goal is to minimize any adverse impact on you and your operations. We are using the same MMIS system, mailing addresses, and processes. The table below summarizes the impact by claims submission method.

Claims Submission Method	Transition Impact
Paper	<ul style="list-style-type: none">• No change; submit your claims to the same mailing address
Diskette/Tape	<ul style="list-style-type: none">• No change; submit your diskettes to the same mailing address
Electronic File Transfer	<ul style="list-style-type: none">• New Trading Partner Agreement required; look for an upcoming mailing in early October• Follow usual process to submit files
Bulletin Board System (BBS)	<ul style="list-style-type: none">• New Trading Partner Agreement required; look for an upcoming mailing in early October• The BBS will be unavailable for a short time just prior to December 1, 2005 to transition the bulletin board from Unisys to EDS; look for more information in October.• Follow usual process to submit files
Software Vendor/Clearinghouse	<ul style="list-style-type: none">• No change required by the providers who utilize a software vendor or clearinghouse to submit claims• EDS is working with each of the software vendors and clearinghouses to make the necessary changes
Web (KY Health Net)	<ul style="list-style-type: none">• Utilize the same web site, KY-HealthNet.com• KY-HealthNet will have a new overall "look and feel" to match the www.chfs.ky.gov site, with the same content and functionality you currently use• Utilize the same user IDs and passwords

We also anticipate phone numbers remaining the same. DMS and EDS are working with Kentucky Health Choices (First Health Services) to coordinate phone numbers and call routing. Your phone access to claims processing and eligibility verification information will follow the same menus, with some minor updates to the process (e.g., press # instead of *).

Look for additional details on the Transition project next month. Please contact Bernice Shelton, EDS Systems Liaison Manager, at 502-223-5237 if you have any questions.

